# **Receptionist Vacancy**

The Corporation of Shepherdstown is accepting applications to fill the full-time position of Receptionist at Town Hall. Work hours are Monday -Friday 8:30 a.m. to 4:30 p.m. with some extra coverage when required. Applicants must have a high school diploma or equivalent and submit to a background check. This position requires professional and courteous interaction with the public and staff. General office experience is a must which includes but is not limited to, typing, answering phones, copying, accepting utility payments, etc. A full job description is available at Town Hall and on the homepage of our website www.shepherdstown.us. Town Hall can be fast paced, and multitasking is a must. Applications will be accepted until the position is filled. For more information please contact Amy L. Boyd, Town Clerk, at 304-876-2398. Applications may be picked up at Town Hall, 104 North King Street, during normal business hours or printed from our website.

The Corporation of Shepherdstown is an equal opportunity employer.

### **Job Description**

Title: Receptionist

**Position:** Full-time 40+ hours per week Monday - Friday

Hourly wage: \$10.50

## Immediate Supervisor: Town Clerk

- 1. Receiving visitors at the front desk by greeting, welcoming, directing and announcing them appropriately
- 2. Answering, screening and forwarding phone calls
- 3. Performing clerical receptionist duties such as typing, filing, photocopying, transcribing, faxing, etc.
- 4. Ordering and maintaining office supplies
- 5. Maintaining office equipment/keeping equipment stocked with supplies (i.e. paper, ink, etc.)
- 6. Receiving and processing utility and other miscellaneous payments
- 7. Ability to learn utility software
- 8. Maintaining public notice board with agendas and other notices
- 9. Other duties as assigned

### **QUALIFICATIONS**

- 1. HIGH SCHOOL DIPLOMA OR EQUIVALENT
- 2. MUST BE ABLE TO PASS A BACKGROUND CHECK
- 3. PROVEN WORK EXPERIENCE AS A RECEPTIONIST
- 4. PROFICIENCY IN MICROSOFT OFFICE
- 5. HANDS-ON EXPERIENCE WITH OFFICE EQUIPMENT (E.G. FAX MACHINES, PRINTERS AND COPIERS, ETC. )
- 6. SOLID WRITTEN AND VERBAL COMMUNICATION SKILLS
- 7. ABILITY TO WORK WITHOUT SUPERVISION
- 8. EXCEPTIONAL CUSTOMER SERVICES SKILLS AND PROFESSIONAL PHONE MANNER
- 9. MAINTAIN AN ORGANIZED WORK SPACE
- 10. MUST BE ABLE TO INTERACT IN A POSITIVE MANNER WITH THE STAFF AT ALL TIMES (NO EXCEPTIONS)

Benefits include: paid vacation/sick leave, holidays, health/dental/vision insurance, retirement



## Corporation of Shepherdstown 104 North King Street P.O. Box 248 Shepherdstown, WV 25443 304-876-2312

We consider applicants for all positions without regard to race, color, religion, creed, gender, national origin, age, disability, marital or veteran status, sexual orientation, or any other legally protected status.

## (PLEASE PRINT)

Position Applied For	Date of Application

Last Name	First Name		Middle Name		
Address	City	State	Zip Code		
Telephone Number(s)			Social Security Number		

EQUAL OPPORTUNITY EMPLOYER

If you are under 18 years of age, can you provide a required p	roof of e	ligibility to
work?	Yes_	_No
Have you ever filed an application with us before?	Yes_	_No
If yes, give date:		
Have you ever been employed with us before?	Yes_	No
If yes, give date:		
Are you currently employed?	Yes_	No
May we contact you present employer?	Yes_	No
Are you prevented from lawfully becoming employed in this of Visa or Immigration Status? Proof of citizenship or immigration status will	•	
employment.	Yes_	_No
On what date would you be available for work?		
Are you available to work: Full-time Part-time		
Are you currently on "lay-off" status and subject to recall?	Yes_	_No
	Vac	No
Can you travel if a job requires it?	res_	

## **EDUCATION**

	Name and	Course of	Years	Diploma
	Address of	Study	Completed	Degree
	School			
Elementary				
School				
High School				
Undergraduate				
College				
Graduate				
Professional				
Other				
(Specify)				

Indicate any foreign languages you can speak, read and/or write:			
	FLUENT	GOOD	FAIR
SPEAK			
READ			
WRITE			

Describe any specialized training,	apprenticeship,	skills and extra-curricular
activities.		

Describe any job-related training received in the United States military.

## EQUAL OPPORTUNITY EMPLOYER

## **EMPLOYMENT EXPERIENCE**

Start with your present or last job. Include any job-related military service assignments and volunteer activities. You may exclude organization which indicated race, color, religion, gender, national origin, disabilities or other protected status.

Employer	Dates Employed	Duties Performed
Address	From: To:	
Telephone	Hourly Rate/Salary	
Job Title	Starting:Ending:Immediate Supervisor:	
Reason for Leaving		
Employer	Dates Employed	Duties Performed
Address	From: To:	
Telephone	Hourly Rate/Salary	
Job Title	Starting:     Ending:       Immediate Supervisor:	
Reason for Leaving		
Employer	Dates Employed	Duties Performed
Address	From: To:	
Telephone	Hourly Rate/Salary	
Job Title	Starting: Ending:   Immediate Supervisor:	
Reason for Leaving		

If you need additional space, please continue on a separate sheet of paper.

List professional, trade, business or civic activities and offices held. You may exclude memberships which would reveal gender, race, religion, national origin, age, ancestry, disability or other protected status:

Other Qualifications Summarize special job-related skills and qualifications acquired from employment or other experience.

### Applicant's Statement

I certify that answers given herein are true and complete to the best of my knowledge. I authorize investigation of all statements contained in this application for employment as may be necessary in arriving at an employment decision.

This application for employment shall be considered active for a period of time not to exceed ninety (90) days. Any applicant wishing to be considered for employment beyond this time period should inquire as to whether or not applications are being accepted at that time.

I hereby understand and acknowledge that, unless otherwise defined by applicable law, any employment relationship with this organization is of an "at will" nature, which means that the Employee may resign at any time and the Employer may discharge Employee at any time with or without cause. It is further understood that this "at will" employment relationship may not be changed by any written document or by conduct unless such change is specifically acknowledged in writing by an authorized executive of this organization.

In the event of employment, I understand that false or misleading information given in my application or interview may result in discharge. I understand, also that I am required to abide by all rules and regulations of the employer.

Signature of Applicant

Date

### EQUAL OPPORTUNITY EMPLOYER

#### AUTHORIZATION FOR RELEASE OF PERSONAL INFORMATION

I, \_\_\_\_\_\_, do hereby authorize full release and disclosure of any and all records concerning myself to the CORPORATION OF SHEPHERDSTOWN, and its appointed agent(s), whether said records are public, private, or confidential in nature.

The intent of this authorization is to give my consent for full and complete disclosure of educational institutions, financial or credit institution (including records of deposits, withdrawals, and balances of checking and savings accounts and loans); records of commercial or retail credit agencies (including credit ratings); medical and psychiatric treatments and consultations; hospitals; clinics; private practitioners; U.S. Armed Forces clinics and hospitals; U. S. Veterans Administration; public utility companies; employment and pre-employment records (including any and all background investigations, efficiency ratings, complaints or grievances against me, and salary records); any other financial statements and records, wherever filed; records of complaints, arrests, trial and/or convictions for alleged or actual violations of the law (including criminal and traffic records, complaints of a civil nature made by or against me and to include records and recollections of attorney or other counsel, whether representing me or others, in any case I presently have, or had an interest).

The total intent of this authorization is to provide full and free access to my background history for the specific purpose of pursuing a background investigation which may provide pertinent data for the CORPORATION OF SHEPHERDSTOWN, to consider in determining my suitability for employment and the sources of information enumerated above is not intended to deny access records not specifically identified.

I understand that any information obtained during this investigation may be released by the CORPORATION OF SHEPHERDSTOWN to professional offices/individuals outside of the Department, who are involved in the hiring process (i.e. Polygraph Operators, Psychological Evaluators, Medical Professionals). All such information shall be held in the strictest confidence and will not be released to other parties, without the expressed approval of the Police Chief or his/her designee.

I understand that information obtained by this investigation, developed directly or indirectly, in whole or in part, from this release will be considered in determining by suitability for employment by the Corporation of Shepherdstown. A copy of this release form will be considered valid, even though the copy does not contain an original of my signature.

SIGNATURE	 	

SSN

DATE

DOB

WITNESS

NOTARY

MY COMMISSION EXPIRES

NOTARY STAMP